

Codature Privacy Policy

Privacy Policy

Effective Date: 07/21/2026

Codature LLC ("**Codature**," "**we**," "**our**," or "**us**") values the trust our clients place in us. We recognize that businesses entrust us with sensitive information, proprietary processes, and data essential to their operations. Protecting that information is a fundamental part of how we conduct business.

This Privacy Policy explains how Codature collects, uses, stores, processes, discloses, and safeguards information obtained through our website, software, applications, products, cloud services, artificial intelligence solutions, consulting services, technical support, and other business activities (collectively, the "**Services**").

Whether you are visiting our website, requesting information, engaging us for professional services, or using software developed or maintained by Codature, this Privacy Policy describes our practices regarding the information we collect and how that information is handled.

1. Our Commitment to Privacy

At Codature, privacy and security are foundational to every engagement. We are committed to protecting the confidentiality, integrity, and availability of the information entrusted to us.

We design, develop, deploy, host, and support custom software, cloud applications, automation platforms, artificial intelligence systems, websites, integrations, and other technology solutions for businesses. Many of these engagements involve confidential business information, intellectual property, operational data, and customer information.

Accordingly, Codature follows commercially reasonable administrative, technical, and organizational safeguards intended to protect information from unauthorized access, alteration, disclosure, misuse, or destruction. While no security system can guarantee absolute protection, safeguarding client information remains a core responsibility throughout every stage of our relationship.

2. Scope of This Privacy Policy

This Privacy Policy applies to information collected through:

- The Codature website
- Client portals
- Custom software applications
- Mobile applications
- AI powered systems
- Cloud hosted services
- Technical support communications
- Sales and consulting engagements
- Email correspondence
- Client onboarding
- Software maintenance
- Managed technology services
- Any other products or services provided by Codature

This Privacy Policy does **not** apply to:

- Third party websites linked from our Services.
- Products or services operated independently by our clients.
- Third party providers whose privacy practices are governed by their own policies.

Clients integrating third party services into solutions developed by Codature remain subject to those providers' respective privacy policies.

3. Information We Collect

Codature collects information necessary to provide, improve, secure, and support our Services. The types of information we collect depend on how you interact with us, the Services you request, and the solutions we develop on your behalf.

3.1 Information You Provide

We may collect information that you voluntarily provide to us, including but not limited to:

- Full name
- Company or organization name
- Business address
- Email address
- Telephone number

- Billing and payment information
- Project requirements and technical specifications
- Communications with our team
- Support requests
- Contracts, proposals, and related business documentation
- Files, documents, images, databases, or other content submitted in connection with our Services

Providing this information is generally voluntary; however, certain information may be necessary for us to enter into a business relationship, fulfill contractual obligations, or provide requested Services.

3.2 Information Collected Automatically

When you visit our website, access our client portals, or use software or applications developed or maintained by Codature, certain technical information may be collected automatically, including:

- IP address
- Browser type and version
- Operating system
- Device identifiers
- Date and time of access
- Pages viewed
- Referring websites
- Session duration
- Error logs
- Performance metrics
- Diagnostic information

This information helps us maintain system security, improve performance, troubleshoot technical issues, and better understand how our Services are used.

4. Client Data

One of Codature's primary responsibilities is safeguarding information entrusted to us by our clients.

As part of providing software development, cloud services, automation, artificial intelligence solutions, cybersecurity, technical consulting, and managed technology services, we may process information that belongs to our clients or their authorized users ("Client Data").

Unless otherwise agreed in writing:

- Client Data remains the property of the client.
- Codature processes Client Data solely for the purpose of delivering the Services requested by the client.
- We do not access, use, disclose, or share Client Data except as necessary to perform our contractual obligations, comply with applicable law, or as expressly authorized by the client.
- We do not claim ownership of any Client Data, intellectual property, proprietary business information, source code, trade secrets, or confidential materials provided by our clients.

Where applicable, Codature acts as a service provider or data processor on behalf of the client, while the client remains responsible for determining the purposes and lawful basis for collecting and processing personal information within their own systems.

5. How We Use Information

Codature uses the information we collect solely for legitimate business purposes related to providing, maintaining, improving, and securing our Services.

Depending on the nature of our relationship with you, we may use information to:

- Respond to inquiries and requests for information.
- Prepare proposals, quotations, and service agreements.
- Develop, deploy, host, and maintain custom software solutions.
- Build and support artificial intelligence and automation systems.
- Provide technical support, troubleshooting, and maintenance services.
- Process invoices and manage client accounts.
- Communicate project updates and service notifications.
- Improve the functionality, reliability, and security of our Services.
- Detect, investigate, and prevent fraud, unauthorized access, or other security incidents.
- Comply with legal obligations, regulatory requirements, and contractual commitments.
- Protect the rights, property, and security of Codature, our clients, and our business partners.

We use personal information only to the extent reasonably necessary to fulfill these purposes and do not use information in a manner inconsistent with this Privacy Policy.

6. Artificial Intelligence and Automated Processing

As part of our Services, Codature may design, develop, implement, or integrate artificial intelligence ("AI"), machine learning ("ML"), automation, and data processing technologies into solutions for our clients.

Unless otherwise agreed in writing:

- Client data is processed only to provide the Services requested by the client.
- Client data is not used by Codature to train publicly available artificial intelligence models.
- Codature does not use confidential client information for unrelated research, development, marketing, or commercial purposes.
- AI solutions developed for a client are configured and deployed in accordance with that client's business requirements and applicable contractual obligations.

Certain solutions may integrate third party AI platforms or APIs selected by the client or recommended as part of a project. When such services are used, the processing of data may also be subject to the privacy policies and terms of those third party providers.

Clients remain responsible for determining the types of information submitted to AI systems within their own environments and for ensuring compliance with any applicable legal or regulatory requirements governing their data.

Codature continuously evaluates emerging AI technologies and implements commercially reasonable safeguards designed to promote responsible, secure, and appropriate use of artificial intelligence within our Services.

7. Information Sharing and Third Party Services

Codature does not sell, rent, or trade personal information or Client Data.

We may disclose information only when necessary to operate our business, fulfill our contractual obligations, or comply with applicable law.

Information may be shared with trusted third parties that assist us in providing our Services, including:

- Cloud hosting and infrastructure providers
- Domain registration services
- Payment processors
- Email and communication providers
- Identity and authentication providers

- Cybersecurity and monitoring services
- Data backup and disaster recovery providers
- Professional advisors, including legal and accounting professionals
- Government agencies or regulatory authorities when required by law

These service providers are permitted to access information only as necessary to perform services on our behalf and are expected to maintain appropriate safeguards to protect the information they process.

If Codature undergoes a merger, acquisition, corporate restructuring, or sale of assets, information may be transferred as part of that transaction, subject to applicable legal requirements.

We do not disclose confidential client information to third parties except:

- With the client's authorization;
- As required to provide the contracted Services;
- To comply with applicable law, court order, or legal process; or
- To protect the rights, safety, security, or property of Codature, our clients, or others.

7.1 Vendor Management and Third Party Infrastructure

To provide secure, reliable, and scalable Services, Codature utilizes trusted third-party vendors, including professionally managed data centers and cloud infrastructure providers.

These providers may process, store, or transmit information only as necessary to support the Services we provide. We take commercially reasonable steps to select vendors with appropriate security and confidentiality practices and require them to protect information in accordance with applicable legal and contractual obligations.

Although certain infrastructure is provided by third parties, Codature remains responsible for managing access to the systems and environments under our control and implementing appropriate safeguards to protect Client Data.

8. Cookies and Website Analytics

Our website and certain online Services may use cookies and similar technologies to improve functionality, enhance security, analyze website performance, and provide a better user experience.

Cookies are small text files stored on your device that allow websites to recognize returning visitors and remember certain preferences.

We may use the following categories of cookies:

Essential Cookies

These cookies are necessary for the operation and security of our website and cannot generally be disabled without affecting functionality.

Performance and Analytics Cookies

These cookies help us understand how visitors interact with our website by collecting information such as page views, navigation patterns, session duration, and website performance. This information is generally aggregated and used to improve our Services.

Functional Cookies

These cookies remember preferences such as language settings, login sessions, or other customized website features that improve the user experience.

Most web browsers allow users to control or disable cookies through their browser settings. Disabling certain cookies may affect the availability or functionality of portions of our website.

Where required by applicable law, we will obtain consent before placing non essential cookies on a user's device.

9. Data Security and Safeguards

Protecting client information is a fundamental part of Codature's business practices. We maintain administrative, technical, and physical safeguards designed to protect personal information, Client Data, and other confidential information against unauthorized access, disclosure, alteration, loss, misuse, or destruction.

Our security practices may include, where appropriate:

- Role based access controls and the principle of least privilege.
- Multi factor authentication for administrative systems where supported.
- Encryption of data in transit using industry standard protocols.
- Encryption of sensitive data at rest where appropriate.
- Secure cloud infrastructure and hosting environments.
- Firewalls, network monitoring, and intrusion detection technologies.
- Routine software updates, security patches, and vulnerability management.

- Secure backup and disaster recovery procedures.
- Access logging and audit capabilities where applicable.
- Confidentiality obligations for employees, contractors, and authorized personnel.
- Security reviews and risk assessments appropriate to the Services being provided.

Because no method of electronic transmission or storage can be guaranteed to be completely secure, Codature cannot warrant or guarantee absolute security. However, we continuously work to implement commercially reasonable safeguards designed to reduce security risks and protect the information entrusted to us.

If we become aware of a security incident affecting information under our control, we will investigate the matter promptly and take appropriate steps consistent with applicable law, contractual obligations, and industry best practices.

10. Data Retention

Codature retains personal information and Client Data only for as long as reasonably necessary to fulfill the purposes described in this Privacy Policy, provide our Services, comply with contractual obligations, resolve disputes, enforce agreements, and satisfy applicable legal, regulatory, accounting, or tax requirements.

Retention periods vary depending on the type of information and the nature of the Services provided.

When information is no longer required, Codature will securely delete, anonymize, or otherwise dispose of the information using methods appropriate to the sensitivity of the data, unless continued retention is required by law or agreed upon with the client.

Upon termination of a client relationship, Client Data may be returned, transferred, or securely deleted in accordance with the applicable service agreement, project contract, or written client instructions.

Archived backups may retain information for a limited period as part of normal disaster recovery and business continuity procedures before being securely overwritten or deleted.

11. Your Privacy Rights

Depending on your jurisdiction and applicable law, you may have certain rights regarding your personal information.

These rights may include the ability to:

- Request access to personal information we maintain about you.
- Request correction of inaccurate or incomplete information.
- Request deletion of personal information, subject to applicable legal or contractual obligations.
- Request that we restrict or limit certain processing activities where permitted by law.
- Object to certain uses of your personal information.
- Withdraw consent where processing is based on consent.
- Request a copy of personal information in a portable format where applicable.

To exercise any applicable privacy rights, you may contact us using the information provided at the end of this Privacy Policy.

Before responding to certain requests, Codature may require reasonable verification of identity to protect against unauthorized access to personal information.

Certain requests may be denied where permitted or required by law, including situations involving legal obligations, contractual responsibilities, fraud prevention, protection of intellectual property, or the rights of other individuals.

Codature will respond to verified requests within the timeframes required by applicable law.

12. International Data Transfers

Codature is headquartered in the United States and primarily processes information within the United States. However, in the course of providing our Services, information may be stored, processed, or accessed in other jurisdictions through trusted service providers or cloud infrastructure.

By using our Services or providing information to Codature, you acknowledge that your information may be transferred to, stored, or processed in countries whose data protection laws may differ from those of your jurisdiction.

Where applicable, Codature takes commercially reasonable steps to ensure that international transfers of personal information are conducted in accordance with applicable privacy laws and appropriate contractual or organizational safeguards.

13. Children's Privacy

Codature's Services are intended for businesses, organizations, and individuals who are at least eighteen (18) years of age or otherwise capable of entering into legally binding agreements.

Our Services are not directed toward children under the age of thirteen (13), and we do not knowingly collect personal information from children.

If we become aware that personal information has been collected from a child in violation of applicable law, we will take reasonable steps to delete such information promptly.

If you believe that a child has provided personal information to Codature, please contact us using the information provided below.

14. Changes to This Privacy Policy

Codature may update or revise this Privacy Policy from time to time to reflect changes in our Services, technology, legal obligations, industry practices, or business operations.

When material changes are made, we will update the "Effective Date" at the beginning of this Privacy Policy. Where required by applicable law, we will provide additional notice or obtain consent before changes become effective.

We encourage clients, users, and visitors to review this Privacy Policy periodically to remain informed about our privacy practices.

Your continued use of our Services after any updated Privacy Policy becomes effective constitutes your acknowledgment of the revised Policy, unless otherwise required by applicable law.

15. Confidentiality of Client Information

Codature understands that many of our client relationships involve highly sensitive business information, including proprietary processes, trade secrets, source code, technical documentation, financial information, operational data, and intellectual property.

We treat all confidential client information with the highest level of professional care and use such information solely for the purpose of providing the Services requested under our agreements.

Access to confidential information is limited to authorized personnel and contractors who require such access to perform their responsibilities and who are subject to appropriate confidentiality obligations.

Except as authorized by the client, required to perform contracted Services, or required by applicable law, Codature does not disclose confidential client information to third parties.

Nothing in this Privacy Policy alters or replaces any confidentiality obligations contained within a separate Non Disclosure Agreement, Master Services Agreement, Statement of Work, or other contractual agreement between Codature and its clients. In the event of any conflict, the applicable contractual agreement shall govern.

16. Governing Law

This Privacy Policy shall be governed by and construed in accordance with the laws of the State of Florida, without regard to its conflict of law principles.

Any disputes arising out of or relating to this Privacy Policy shall be subject to the jurisdiction of the state or federal courts located within the State of Florida, unless otherwise provided by a written agreement between Codature and the applicable client.

17. Contact Information

If you have any questions regarding this Privacy Policy or our privacy practices, or if you wish to exercise any applicable privacy rights, please contact us.

Codature LLC

Email: hi@codature.net

Website: codature.net

By accessing or using our Services, you acknowledge that you have read and understood this Privacy Policy.